

IDS Form PTO/SB/08: Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(Use as many sheets as necessary)</i>				Complete if Known	
				Application Number	09/929,610
				Filing Date	August 13, 2001
				First Named Inventor	Ronald E. Sloan
				Art Unit	3693
				Examiner Name	Borlinghaus, Jason M.
Sheet	1	of	11	Attorney Docket Number	10761.0186-02

U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS					
Examiner Initials	Cite No.	Document Number	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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	67	European Patent Application No. 01927371.3 (Publication No. EP 1269386), Summons to attend oral proceedings, with Annex to the communication; Date: October 27, 2004.		
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	73	European Patent Application No. 02765976.2 (Publication No. EP 1423813), Communication regarding the declaration under Rule 45 EPC, with Annex to the communication; Date: July 1, 2004.		
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	154	Office Action issued in U.S. Patent Application No. 09/520,943, Advisory Action; Date Mailed: March 12, 2004.		
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	157	Office Action issued in U.S. Patent Application No. 09/520,943, Examiner Interview Summary; Date Mailed: September 19, 2006.		
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Examiner Signature		Date Considered	
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				Filing Date	August 13, 2001
				First Named Inventor	Ronald E. Sloan
				Art Unit	3693
				Examiner Name	Borlinghaus, Jason M.
Sheet	8	of	11	Attorney Docket Number	10761.0186-02

NON PATENT LITERATURE DOCUMENTS			
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	159	Office Action issued in U.S. Patent Application No. 09/520,943, Examiner's Answer Before the Board of Patent Appeals and Interferences; Date Mailed: September 26, 2006.	
	160	Office Action issued in U.S. Patent Application No. 09/520,943; Date Mailed: January 13, 2005.	
	161	Office Action issued in U.S. Patent Application No. 09/520,943; Date Mailed: January 6, 2009.	
	162	Office Action issued in U.S. Patent Application No. 09/520,943; Date Mailed: July 14, 2008.	
	163	Office Action issued in U.S. Patent Application No. 09/520,943; Date Mailed: July 19, 2004.	
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	188	Office Action issued in U.S. Patent Application No. 09/704,838; Date Mailed: March 9, 2006.		
	189	Office Action issued in U.S. Patent Application No. 09/704,838; Date Mailed: April 22, 2009.		
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	202	Office Action issued in U.S. Patent Application No. 09/929,735, Examiner Interview Summary; Date Mailed: November 22, 2004.		
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	215	Office Action issued in U.S. Patent Application No. 09/930,786; Date Mailed: June 16, 2005.		
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	233	Press Release, "Weblin Communications Unveils New Customer Interaction Software Suite for Enabling Interactive E-Commerce and Customer Service", Business Wire; New York; Aug 16, 1999, pages 1-4, extracted on Internet from http://proquest.umi.com on 03/04/2003.		

¹ The search report for PCT/US02/25488 (WO 03/17040) cited, as an "X" document, on June 23, 2002, a press release, "Weblin Communications Unveils New Customer Interaction Software Suite for Enabling Interactive E-Commerce and Customer Service", Business Wire; New York; Apr 20, 1999, pages 1-3. It is suspected that the reference was mis-cited by the PCT search organization, because a press release of the same title and from the same source but of a different date (August 16, 1999, not April 20, 1999) was found. The August 16, 1999, press release is attached.

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